

# Intermede Vacances

## Intermede Vacances Leisure – Booking Application Form

Lauriston, 11 Boleyn Avenue, East Ewell, Surrey KT17 2QH United Kingdom

Mobile Tel: +44 (0)7711 422 416 UKTel: +44 (0)20 8224 7922 Fax: +44 (0)20 8393 1468 Email: info@intermedevacances.com

### Client Details

Surname: \_\_\_\_\_

First Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Post Code: \_\_\_\_\_

Telephone No: \_\_\_\_\_

Fax No: \_\_\_\_\_

E-mail: \_\_\_\_\_

Flying  Driving    Approx arrival time: \_\_\_\_\_

### Dates Required

(Saturday to Saturday unless specifically agreed)

From \_\_\_\_\_

To \_\_\_\_\_

### Accommodation Required

Mobile Home requested  
(please tick appropriate box)

- 35ft x 12ft – 3 bedroom (emplacement 77)**  
 **32ft x 12ft – 2 bedroom (emplacement 68)**  
 **35ft x 12ft – 2 bedroom (emplacement 109)**

### Additional Requirements

Please supply bed linen at an additional cost of 70 Euros for:

- 1 double and 2 single beds  
 .....No. of Beds (extra linen at 20 Euros per bed)  
 Please supply a gas BBQ at an additional cost of 30 Euros per week

*\*Bed linen and BBQ hire payable on arrival in Euros*

### Party Numbers

Total Number in Party \_\_\_\_\_

Total Number of Children aged 2 - 16 \_\_\_\_\_

Total Number of Children under 2 years \_\_\_\_\_

### Names of Party:

- 1 \_\_\_\_\_  
2 \_\_\_\_\_  
3 \_\_\_\_\_  
4 \_\_\_\_\_  
5 \_\_\_\_\_  
6 \_\_\_\_\_  
7 \_\_\_\_\_  
8 \_\_\_\_\_

On behalf of the persons above, I confirm that I have read and accept Intermede Vacances' booking conditions and enclose my 25% deposit (balance is due 8 weeks prior to departure). If booking within 8 weeks of departure date, full payment is required.

I also confirm that I have taken, or will be taking, adequate travel insurance to cover this holiday and indemnify Intermede Vacances against any claim that should be covered by travel insurance should we fail to take out adequate cover.

Deposit enclosed £..... (25% of cost, excluding linen & BBQ)    Balance due: £.....

Please make cheques payable to Intermede Vacances (Leisure)

I have read and accept the booking conditions.    Signed: \_\_\_\_\_

Date: \_\_\_\_\_

# Booking Conditions

These booking conditions together with the price section form the basis of your contract with **Intermede Vacances**,  
Lauriston, 11 Boleyn Avenue, East Ewell, Surrey KT17 2QH Tel +44 (0)20 8224 7922

## 1. Booking

Your booking must be made direct with Intermede Vacances either by telephone/fax or in writing. In either case your booking will be confirmed once a booking form, signed by the party leader (who must not be under 18 years old) accepting our terms and conditions on behalf of the complete party, has been received by Intermede Vacances, together with the appropriate deposit or, if within 8 weeks of the start of the holiday, with the full payment.

Intermede Vacances will send you a Confirmation Invoice giving details of the holiday you have booked. Please check these details carefully and notify us of any errors. We regret that we cannot accept any liability for errors not notified within two weeks of the date of the Confirmation Invoice.

The contract between us comes into force seven days after the Confirmation Invoice has been posted to you. Should you need to cancel your holiday within this time, any monies paid by you will be refunded in full.

## 2. Payment

A deposit of 25% of the holiday cost is required at the time of booking or full payment if the commencement of the holiday is in eight or less weeks time. If full payment has not been made at the time of booking, any balance must be paid eight weeks before departure. We do not issue reminders so please remember to make payment of your balance on time as we reserve the right to treat your holiday as cancelled if payment is not received by the due date, when cancellation charges as set out later will apply.

## 3. Contract

Your holiday contract is with Intermede Vacances. Once Intermede Vacances issue their confirmation invoice the contracts between you and Intermede Vacances become binding.

The contract is governed by English Law unless agreed otherwise in writing.

## 4. Holiday Price

Whilst Intermede Vacances reserve the right to vary the brochure price of their holidays, the price of your holiday will not change once a confirmation invoice has been issued.

## 5. Amendments to Holiday

Should you wish to make any changes to your holiday, the request must be sent to Intermede Vacances in writing, when every effort will be made to meet your wishes. Any additional costs due at that time must be paid before the amended holiday is confirmed. Where an

amendment incurs us an additional cost we reserve the right to make an administration charge, such charge not to exceed £25.

## 6. Changes to holiday by Intermede Vacances

Whilst it is unlikely that we shall need to make any changes to any of our holidays, we must reserve the right to do so, especially where these changes may be outside our direct control. Where these changes are significant, we will notify you as soon as possible and give you the option of either continuing with your holiday or of cancelling your holiday with a full refund of all monies paid. Where a change is significant and is made within eight weeks of your departure date we will in addition to the above options pay you compensation of £60 per party. However, this compensation will not be paid where the change is due to unforeseeable circumstance that are beyond our control – see clause 8.

Compensation payments for significant changes are limited to the £60 per party in all cases, and no compensation is made for any minor changes or for significant changes made prior to eight weeks before departure. We regret we are also unable to pay any expenses, costs or losses incurred by you as a result of any change

## 7. Cancellation by you

Should you or any of your party need to cancel the holiday you must notify us in writing immediately. As your cancellation is only valid from the date we receive it in writing, we suggest you send it by recorded delivery. Cancellation charges where the complete holiday is cancelled are set out below. Where only certain member(s) are cancelling, it will be treated as an "amendment to the holiday" – see clause 5.

Period before departure.  
(when written notification is received)

### Cancellation Charge

56+ days before departure	Loss of deposit
21 - 56 days before departure	50%
14 - 21 days before departure	80%
0 - 13 days before departure	100%

## 8. Cancellation by Intermede Vacances

In the very unlikely event that we have to cancel your holiday after it has been confirmed, we must reserve the right to do so. Should this occur we will make a full refund immediately of all monies paid to us. We will also pay compensation of £60 per booking where the cancellation is less than eight weeks

before departure. We regret that we are unable to pay any expenses, costs or losses incurred by you as a result of our cancellation. In all cases compensation is limited to £60 per booking. Where the balance of any holiday is not made by the due date, we have the right to cancel the holiday, when you would be responsible for any cancellation charges due. Please note that balances are due 56 days before departure and that reminders are not issued.

## 9. Behaviour Regulations

You and your party must abide by the rules and regulations of the campsite. Should you or any member of your party fail to observe all the rules and regulations, cause unreasonable annoyance to other holiday makers or, in our opinion, cause danger or distress to any other person(s) or property, then we are entitled to terminate your holiday arrangements without notice. In these circumstances you or the person(s) involved will be required to leave the campsite immediately. We will have no further responsibility towards the person(s) involved. No refunds will be given and no costs or expenses paid as a result of the termination.

## 10. Special Requests

If you have any special requests please let us know at the time of booking by writing them clearly on the booking form. We will always do our very best to meet your requests but regret that we cannot guarantee to do so, especially if a third party is involved.

## 11. Force Majeure

We regret that we are unable to accept any liability for our failure to meet any of our contractual obligations as a result of circumstances which we or any of our suppliers could not have reasonably been expected to see or avoid. This includes events such as threat of war, war, civil disorder, industrial strikes, natural disasters, adverse weather conditions and any other like events outside our control.

## 12. Complaints.

In the very unlikely event that you have cause to complain about your holiday arrangements, please inform our local representative as soon as possible. Should it not be possible to resolve the complaint locally then please write to us giving full details within four weeks of your return home. Your complaint will be handled quickly.

The maximum compensation payable for any complaint will be the equivalent to the total cost of the holiday